

Occupational Health and Safety Performance



Injury*, Illness, Fatality, Safety in Production Processes (Disclosure 403-9)	Unit	2016		2017		2018		2019	
		Male	Female	Male	Female	Male	Female	Male	Female
Total Working Hours									
- Employees	Hours	2,073,656.10		1,562,576.30		2,469,674.80		2,395,054.80	
	Hours	1,630,207.80	443,448.30	1,352,215.40	210,360.90	1,806,814.30	662,860.50	1,736,499.30	658,555.50
- Contractors	Hours	5,503,678.50		5,509,197.90		5,459,788.80		6,564,583.52	
	Hours	4,490,917.00	1,012,761.50	4,253,591.00	1,255,606.90	4,250,297.90	1,209,490.90	4,714,105.12	1,850,478.40
Absentee Rate									
- Employees	Percentage	0.83		1.05		0.85	0.97	0.78	1.13
Work-Related Injuries									
Fatality (as a result of Work-Related Injury)									
- Employees	Case	0		0		0		0	
		0	0	0	0	0	0	0	0
	Case / million work hours	0		0		0		0	
		0	0	0	0	0	0	0	0
Data coverage (percentage of operations)	100%		100%		100%		100%		
- Contractors	Case	0		0		0		0	
		0	0	0	0	0	0	0	0
	Case / million work hours	0		0		0		0	
		0	0	0	0	0	0	0	0
Data coverage (percentage of operations)	100%		100%		100%		100%		
Total Recordable Injury Frequency Rate (TRIFR)									
- Employees	Case	5		1		3		0	
		3	2	1	0	3	0	0	0
	Case / million work hours	2.41		0.64		1.21		0.00	
		1.8	0.00	0.74	0.00	1.66	0	0.00	0.00
Data coverage (percentage of operations)	100%		100%		100%		100%		
- Contractors	Case	4		0		6		5	
		3	1	0	0	6	0	5	0
	Case / million work hours	0.73		0.00		1.10		0.76	
		0.67	2.96	0.00	0.00	1.41	0	1.06	0.00
Data coverage (percentage of operations)	100%		100%		100%		100%		

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		Male	Female	Male	Female	Male	Female	Male	Female
Lost-Time Injury Frequency Rate (LTIFR)									
- Employees	Case	0		0		1		0	
		0	0	0	0	1	0	0	0
	Case / million hours worked	0		0		0.40		0.00	
		0	0	0	0	0.55	0	0.00	0
Data coverage (percentage of operations)	100%		100%		100%		100%		
- Contractors	Case	1		0		3		2	
		1	0	0	0	3	0	2	0
	Case / million hours worked	0.18		0		0.55		0.30	
		0.22	0	0.00	0	0.71	0	0.42	0
Data coverage (percentage of operations)	100%		100%		100%		100%		
High-Consequence Work-Related Injuries									
- Employees	Case	N/A		N/A		N/A		0.00	
		N/A	N/A	N/A	N/A	N/A	N/A	0	0
Data coverage (percentage of operations)	100%		100%		100%		100%		
- Contractors	Case	N/A		N/A		N/A		0.00	
		N/A	N/A	N/A	N/A	N/A	N/A	0	0
Data coverage (percentage of operations)	100%		100%		100%		100%		
Injury Severity Rate (ISR)									
- Employees	Day per 1 million working hours	0	0	0	0	7.75	0	0.00	0
	Data coverage (percentage of operations)	100%		100%		100%		100%	
- Contractors	Day per 1 million working hours	10.24	0	0.00	0	9.18	0	1.27	0
	Data coverage (percentage of operations)	100%		100%		100%		100%	

Occupational Health and Safety Performance



Injury*, Illness, Fatality, Safety in Production Processes	Unit	2016		2017		2018		2019	
		Male	Female	Male	Female	Male	Female	Male	Female
Near Miss									
- Employees and Contractors	Case	13		28		17		35	
	Data coverage (percentage of operations)	100%		100%		100%		100%	
Work-Related Illnesses									
Occupational Illness Frequency Rate (OIFR)									
- Employees	Case / million work hours	N/A		N/A		N/A		0	
		N/A	N/A	N/A	N/A	N/A	N/A	0	0
	Data coverage (percentage of operations)	100%		100%		100%		100%	
- Contractors	Case / million work hours	N/A		N/A		N/A		0	
		N/A	N/A	N/A	N/A	N/A	N/A	0	0
	Data coverage (percentage of operations)	100%		100%		100%		100%	
Process Safety Events									
Process Safety Events - Tier 1	Event	0		0		0		0	
	Event / million work hours	0		0		0		0	
	Data coverage (percentage of operations)	100%		100%		100%		100%	
Process Safety Events - Tier 2	Event	0		0		0		0	
	Event / million work hours	0		0		0		0	
	Data coverage (percentage of operations)	100%		100%		100%		100%	

*Injuries are excluded first aid in the injury rate (IR) and lost days count begins the scheduled work day after the accident. Customer Responsibility Unit 2016 2017 2018