Executive Key Performance Indicators 2023

Financial and Market

- Market Share
- Financial Performance
  : EBITDA, PAT, TSR

Product and Process

- Operational Availability
- Network Distribution Coverage
- Innovation projects
- Community complaint and PSM score
- Reliability incidence

Leadership and Governance

- CO2 Emission
- S&P Global CSA

Customer

- Customer Satisfaction

Workforce

- Employee Engagement
- Corporate Culture Awareness & Understanding